Human-Powered Database Operations: Part 1

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Slide available @ http://goo.gl/4pNUhB

**SBBD 2014 Tutorial** 



PENNSTATE

### Where Am I From?



### **Penn State University**



- State College, PA
  - Out of nowhere, but close to everywhere
- West: 2.5 hours to **Pittsburgh**
- East: 4 hours to New York
- South: 3 hours to Washington DC
- North: 3 hours to Niagara Fall

### Penn State *i*-School

- College of Information Sciences and Technology (IST)
  - http://ist.psu.edu/
- 40+ tenure-track faculty on diverse areas
  - CompSci & EE
  - MIS & LIS
  - Design
  - Law
  - Psychology
  - Medical Infomatics



### **Other Tutorials on Crowdsourcing**

Year	Sub-field	Venue	Title	
2013	Crowdsourcing	SDM	Crowdsourcing & Human Computation	
2013	Crowdsourcing	HCOMP	Incentives in Human Computation	
2012	HCI	AAAI	Crowdsourcing using MTurk for HCI Research	
2012	Crowdsourcing	SBP	Crowdsourcing, Human Computation, and	
(A)			Collective Intelligence	
2012	IR	SIGIR	Human Computation and Crowdsourcing	
2012	DB	SIGMOD	Designing a Scalable Crowdsourcing Platform	
2011	Crowdsourcing	AAAI	Human Computation: Core Research Questions and	
~			State of the Art	
2011	IR	CLEF	Crowdsourcing for IR Experimentation and	
			Evaluation	
2011	ML	ICML	Collective Intelligence and Machine Learning	
2011	Social Science	EC	Conducting Behavioral Research using AMT	
2011	Multimedia	MM	Frontiers in Multimedia Search	
2011	DB	VLDB	Crowdsourcing Application and Platforms	
2011	Crowdsourcing	WWW	Managing Crowdsourced Human Computation	
2010	Vision	CVPR	Mechanical Turk for Computer Vision	
2008	IR	CIKM	Crowdsourcing for Relevance Evaluation	

### The Focus of This Tutorial

 Part 1 on basics of crowdsourcing



 Part 2 on DB
 operations that exploit
 crowdsourcing When to Ask Whom



http://istc-bigdata.org/index.php/crowdsourcing-big-data/

### Part 1: Crowdsourcing Basics



- Definitions
- Marketplaces
- Computational Crowdsourcing
  - Preliminaries
  - Transcription
  - Sorting
- Demo

### Eg, Francis Galton, 1906

Weight-judging competition: 1,197 (mean of 787 crowds) vs. 1,198 pounds (actual measurement)





# Eg, StolenSidekick, 2006

- T. Mobile' SIGEKICK 3
- A woman lost a cellphone in a taxi
- A 16-year-old girl ended up having the phone
  - Refused to return the phone
- Evan Guttman, the woman's friend, sets up a blog site about the incident
  - http://stolensidekick.blogspot.com/
  - http://www.evanwashere.com/StolenSidekick/
  - Attracted a growing amount of attention → the story appeared in Digg main page → NY Times and CNN coverage → Crowds pressure on police ...
- NYPD arrested the girl and re-possessed the phone

## Eg, Finding "Jim Gray", 2007



### Eg, Threadless.com

- Sells t-shirts, designed/voted by crowds
- Artists whose designs are chosen get paid



# Eg, KICKSTARTER

- Crowdfunding, started in 2009
- Project creators choose a deadline and a minimum funding goal
  - Creators only from US, UK, and Canada
- Donors pledge money to support projects, in exchange of non-monetary values
  - Eg, t-shirt, thank-u-note, dinner with creators
  - Donors can be from anywhere
- Eg, Pebble, smartwatch
  - 68K people pledged 10M



### Eg, reCAPCHA



### Eg, DARPA Challenge, 2009

- To locate 10 red balloons in arbitrary locations of US
- Winner gets \$40K
- MIT team won the race with the strategy:
  - 2K per balloon to the first person, A, to send the correct coordinates
  - 1K to the person, B, who invited A
  - 0.5K to the person, C, who invited B, ...





# Eg, Berkeley Mobile Millennium

### mobile millennium University of California, Berkeley

#### Snapshot of Mobile Millennium Traffic in San Francisco and the Bay Area

1n Ì

HOME



**Project Overview** 

#### Data Fusion

**Events** 

Research



Mobile Millennium is a research project that includes a pilot traffic-monitoring system that uses the GPS in cellular phones to gather traffic information, process it, and distribute it back to the phones in real time.



PROJECT

IN THE NEWS

2

ABOUT

2

GALLERY

### Eg, Who Wants to be a Millionaire?





Asking the audience usually works  $\rightarrow$ Audience members have diverse knowledge that can be coordinated to provide a correct answer in sum

### Eg, Who Wants to be a Millionaire?

# Millionaire Audience BIGGEST FAIL EVER!!!!

# Eg, Game-With-A-Purpose: GWAP

- Term coined by Luis von Ahn @ CMU
- Eg,
  - ESP Game → Google
     Image Labeler: image
     recognition
  - Foldit: protein folding



Duolingo: language translation







http://www.resultsfromcrowds.com/features/crowdsourcing-landscape/

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### James Surowiecki, 2004



### "Collective intelligence can be brought to bear on a wide variety of problems, and

problems, and complexity is no bar... conditions that are necessary for the crowd to be wise: *diversity*, *independence*, and ... *decentralization*"

## Jeff Howe, WIRED, 2006



"Crowdsourcing represents the act of a company or institution taking a function once performed by employees and *outsourcing* it to an undefined (and generally large) network of people in the form of an open call. ... The crucial prerequisite is the use of the open call format and the *large* network of potential laborers..."

### "Human Computation", 2011

Human Computation

wanty spratter Malacco

Edith Law Luis von Ahn

SUNTHESIS LECTURES ON ARTIFICIAL INTELLIGENCE AND MACHINE LEARNING

Result J. Brachesie, William <u>Calves, and Di</u>sease G. Distortich. Sono Adve-

"Human computation is simply computation that is carried out by humans **Crowdsourcing** can be considered a method or a tool that human computation systems can use..."

By Edith Law & Luis von Ahn

### Daren Brabhan, 2013



"Crowdsourcing as an online, distributed problem-solving and production model that leverages the collective intelligence of online communities to serve specific organizational goals... top-down and bottom*up* …"

# What is Crowdsourcing?

Many definitions

- A few characteristics
  - Outsourced to human workers
  - Online and distributed
  - Open call & right incentive
  - Diversity and independence
  - Top-down & bottom-up



### What is **Computational Crowdsourcing**?

- Focus on computational aspect of crowdsourcing
  - Algorithmic aspect
  - Non-linear optimization problem
- Mainly use micro-tasks
- When to use Computational Crowdsourcing?
  - 1. Machine cannot do the task well
  - 2. Large crowds can probably do it well
  - 3. Task can be split to many micro-tasks

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### **Three Parties**



### **Notable Marketplaces**

birth.

- Mechanical Turk
- CrowdFlower
- CloudCrowd
- Clickworker





• SamaSource



amazonmechanical turk

**CarowdFlower** 

Artificial Artificial Intelligence

### AMT: mturk.com



### **AMT: Workers vs. Requesters**

### Workers

- Register w. credit account (only US workers can register as of 2013)
- Bid to do tasks for earning money
- Requesters
  - First deposit money to account
  - Post tasks
    - Task can specify a qualification for workers
  - Gather results
  - Pay to workers if results are satisfactory

# AMT: HIT

- Tasks
  - Called HIT (Human Intelligence Task)
  - Micro-task
- Eg
  - Data cleaning
  - Tagging / labeling
  - Sentiment analysis
  - Categorization
  - Surveying
  - Photo moderation
  - Transcription



Translate a text between the markers below from English to Russian. Human translation only! Machine tranlations will be rejected.

Hello!

I am test text message to be translated from English to Russian. If you ask me, I was born in a mind of a crazy web developer, who tests the MTurk API to start a very promising service later.

Any notes? Advices? Emotions? (Optional)

**Translation task** 

### Micro- vs. Macro-task: Eg, oDesk



### **AMT: HIT List**

Artificial Artificial Intelligence	Your Account	HITs Qualification	s 198,456 HITs available now	Sig
Find HITs _ containing		ailable To You   HITs Assigned that pay at l	I To You for which you east \$ 0.00 🕞 require Mast	
All HITs 1-10 of 4372 Results Sort by: HITs Available (most first)	Show all details	Hide all details		1 <u>2</u> <u>3</u> <u>4</u> <u>5</u> → <u>Next</u> → <u>Last</u>
Inv B 2 Requester: rohzit0d	HIT Expiration Date: Time Allotted:	Oct 25, 2013 (3 weeks 1 day) 48 minutes	Reward: HITs Available:	View a HIT in this grou \$0.00 19606
Extract purchased items from a shopping receipt Requester: Jon Brelig	The amount of time HIT Expiration Date: Time Allotted:	Oct 10, 2013 (6 days 23 hours) 2 hours	from the moment you accept Reward: HITs Available:	View a HIT in this grou \$0.06
Você consegue encontrar o número de telefone ou endereço Requester: <u>CrowdFlower</u>	providenciados neste site? HIT Expiration Date: Time Allotted:	Oct 8, 2013 (5 days 4 hours) 30 minutes	Reward: HITs Available:	<u>View a HIT in this grou</u> \$0.07 7503
Categorize: Businesses (US, Level III) Requester: CrowdSource Can You Find the Provided Pho	HIT Expiration Date: ne Number or Street Address on this '	Oct 3, 2014 (52 weeks) Website?	Reward:	View a HIT in this grou \$0.12
Write Titles for Buying Guide         Requester:         CrowdFlower           Requester:         CrowdFlowe         Description: <h3>Overview</h3>	were a compared to the second s		) minutes	Reward: HITs Available: <u>ew a HIT in this grou</u>
Qualifications Required: Location is not VN Location is not TR Location is not RO Location is not PK Location is not PH Location is not IN Location is not ID Location is not HK HIT approval rate (%) is great	── wo</td <td>rkers qualificatio</td> <td></td> <td></td>	rkers qualificatio		

### **AMT: HIT Example**

#### **Can You Find the Provided Phone Number or Street Address on this Website?**

Instructions -

#### **Overview**

In this task, you'll be provided a web page for a business, including its name, address, and phone number. Your goal is to answer a few questions about the business on the web page.

**IMPORTANT:** Sometimes the business will have multiple locations, and you will have to search the website for the specific business that we provide in order to verify the website.

#### Step by step instructions:

- · Click the link to go to the provided site.
- First, please tell us whether or not the name of the business on the provided website is a close or identical match to the name of the business shown at the top of the page.
- · Next, please tell us whether the provided business has
- · Please be sure to click the appropriate option if the site

Wrinkles Da	y Spa
Phone:	+61893455333
Street:	Shop 5a Stirling Central Shopping Centre, 478 Wanneroo Rd
City:	Westminster
State:	WA
Postalcode (Zip):	6061
Country Code:	AU

Click here to visit the website.

Is the name of the business on the web page similar or identical to 'Wrinkles Day Spa'?

- O Yes: the name of the business is similar to Wrinkles Day Spa
- O Yes: the name of the business is nearly identical to Wrinkles Day Spa
- No: the name is very different from Wrinkles Day Spa

9 For the first option, the street number does not need to match, just the street, Shop 5a Stirling Central Shopping Centre, 4

### **AMT: HIT Example**


## **Open-Source Marketplace S/W**



GitHub	This repository Search	Explore Features
volonta	riat / voluntary	
Engine and Fr	amework for open source crowdsourcing pl	atforms like Volontari.at

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### **Three Computational Factors**

- Latency (or execution time)
  - Worker pool size
  - Job attractiveness
- Monetary cost
  - Cost per question
  - # of questions (ie, HITs)
  - # of workers
- Quality of answers
  - Worker maliciousness
  - Worker skills
  - Task difficulty



## **#1: Latency**

- Some crowdsourcing tasks finish faster than others
  - Eg, easier, or more rewarding tasks are popular
- Dependency among tasks

This is a passw	vord-protected Hi	IT for a particular worker.			View a	HIT in this grou
Requester:	Eric DeRosia	HIT Expiration Date: Time Allotted:	Oct 7, 2016 24 hours	(104 weeks 3 days	:) Reward: HITs Available	\$0.00 : 1
Faculty Develo	pment				View a	HIT in this grou
Requester:	Kevin Dodds	HIT Expiration Dat Time Allotted:	e: Oct 28, . 15 minu			\$0.20 16
Rate an online	article (required	screening test)	_		View a	HIT in this grou
Requester:	HubPages	Concession and the second s	Oct 7, 2014( 5 days	12 hours 10 minute	s) Reward: HITs Available	\$0.15 a: 15

## #2: Cost

#### • Cost per question

• # of HITs

#### Remaining cost to pay: \$0.03 X 2075 = \$62.25

-	d Verification				a HIT in this grou
Requester:	Corbis Holdings, Inc	HIT Expiration Date:	Oct 13, 2014 (6 days 19 h	ours) Reward:	\$0.03
		Time Allotted:	15 minutes	HITs Availa	ible: 2075
inter informat	ion about a forum disc	cussion thread in which a ve	ehicle is being built, rebuilt, o	r restored View a	a HIT in this grou
Requester:	Jonathan R	HIT Expiration Date: 0	ct 14, 2014 (7 days 20 hour	s) Reward:	\$0.20
		Time Allotted: 3	0 minutes	HITs Available	: 2000
ranscribe un	to 25 Seconds of Medi	a to Text - Low Priority		View a	a HIT in this grou
ransenbe up					CALCUME TO BE SERVICE AND A DESCRIPTION
	Crowdsurf Support	HIT Expiration Date:	Oct 20, 2014 (2 weeks)	Reward:	\$0.08
		HIT Expiration Date: Time Allotted:	: Oct 20, 2014 (2 weeks) 15 minutes	Reward: HITs Available:	
Requester:	Crowdsurf Support	the set of	15 minutes	HITs Available:	\$0.08
Requester:	Crowdsurf Support	Time Allotted:	15 minutes	HITs Available: <u>View a</u>	\$0.08 1836

## **#3: Quality of Answers**

- Avoid spam workers
- Use workers with reputation

Store name, date, time, to	tal, location on	this receipt		
		Reward: \$0.03 per HIT ed HITs is greater than 1000	HITs Available: 71477	Duration: 60 minutes

- Ask the same question to multiple workers to get consensus (eg, majority voting)
- Assign more number of (better-skilled) workers to more difficult questions

### Size of Comparison

- Diverse forms of questions in a HIT
- Different sizes of comparisons in a question



### Size of Batch

- Repetitions of questions within a HIT
- Eg, two *n*-ary questions (batch factor *b*=2)



### Response (r)

• # of human responses seeked for a HIT



## Round (= Step)

- Algorithms are executed in rounds
- # of rounds ≈ latency

Round #1

Round #2



#### **Sequential Execution**

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I also which a for garnetical mother a fix to be also golden she with all int

- Problem: one person cannot do a good transcription
- Key idea: iterative improvement by many workers

**Greg Little** *et al.* "Exploring iterative and parallel human computation processes." HCOMP 2010

- 0 X Handwriting Recognition Task - Mozilla Firefox for multiples several work that yolder she with not imme a ate which a for gammtight mother. Ownall your writing that is a time to plang. I've to up me good gives, Please improve the transcription of this handwriting. · People will vote whether to approve your changes. You (?) (?) (work). (?) (?) (?) work (not) (time). I (?) (?) a few grammatical mistakes. Overall your writing style is a bit too (phoney). You do (?) have good (points), but they got lost amidst the (writing). (signature) improvement \$0.05 Submit

- -MTurk Task - Mozilla Firefox whether sound work the good word your withing the • Please select the better transcription for this handwriting. 3 votes @ \$0.01 You (misspelled) (several) (words) (work). (?) (?) (?) work next (time). I also notice a few > grammatical mistakes. Overall your writing style is a bit too (phoney). You do (?) have good (points), but they got lost amidst the (writing). (signature) You (?) (?) (?) (work). (?) (?) (?) work (not) (time). I (?) (?) a few grammatical mistakes. > Overall your writing style is a bit too (phoney). You do (?) have good (points), but they got lost amidst the (writing). (signature)

"You (misspelled) (several) (words). Please spellcheck your work next time. I also notice a few grammatical mistakes. Overall your writing style is a bit too phoney. You do make some good (points), but they got lost amidst the (writing). (signature)"

According to our ground truth, the highlighted words should be "flowery", "get", "verbiage" and "B-" respectively.

#### After 9 iterations

i heri seremind to bit the hali, but [inthe a very great with I prevent, and i endering to hitting the theodol. This is a construct sector ender, I known, but M. Canadi - mean the fact and fact medications having dates it margelf, buy new threatagy with reacting dates it margelf, buy new threatagy with reacting dates it margelf, buy new threatagy with reacting dates it margelf, buy new threatagy and energy ( start i is medicated to the holder, it, end i is medicated to the holder, it straight that the extent cashi is holder, it straight that the extent cashi is holder, it straight that the extent cashi is

I had intended to hit the nail, but I'm not a very good aim it seems and I ended up hitting my thumb. This is a common occurrence I know, but it doesn't make me feel any less ridiculous having done it myself. My new strategy will involve lightly tapping the nail while holding it until it is embedded into the wood enough that the wood itself is holding it straight and then I'll remove my hand and pound carefully away. We'll see how this goes.

# After 8 iterations with thousands of crowds

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Demo

## **Human-Powered Sort**

- Rank *N* items using crowdsourcing with respect to the constraint *C*
- Often C is subjective, fuzzy, ambiguous, and/or difficult-for-machines-to-compute
- Eg,
  - Which image is the most "representative" one of Brazil?
  - Which animal is the most "dangerous"?
  - Which actress is the most "beautiful"?

### **Human-Powered Sort**

SELECT \*
FROM SoccerPlayers AS P
WHERE P.WorldCupYear = `2014'
ORDER BY CrowdOp(`most-valuable')



## Naïve Sort

Ο

0

- Eg, "Which of two players is better?"
- Naïve all pair-wise comparisons takes ( comparisons
  - Optimal # of comparison is O(N log N)

0



Ο

Ο

 $\begin{pmatrix} N \\ 2 \end{pmatrix}$ 

## Naïve Sort

Conflicting opinions may occur
Cycle: A > B, B > C, and C > A

- If no cycle occurs
  - Naïve all pair-wise comparisons takes comparisons
- If cycle exists
  - More comparisons are required

Β

Α

 $\begin{pmatrix} N \\ 2 \end{pmatrix}$ 

## Sort [Marcus-VLDB11]

• N=5, S=3











D















W1

**W2** 

**W3** 

















## Sort [Marcus-VLDB11]



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## **Demo: Human-Powered Sorting**

• From your smartphone or laptop, access the following URL or QR code:

### http://goo.gl/3tw7b5



## Part 1 Conclusion

- Crowdsourcing ~ Human Computation
- Academia: novel paradigm to solve the challenging problems in Computer Science
- Industry: novel entrepreneurial opportunities
  - Eg, Brazil-version Mechanical Turk?

This slide is available at

http://goo.gl/4pNUhB



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